

WHO WE ARE

Kafra General Hospital is a private not-for-profit healthcare institution founded by Dr. Frank Kamanzi together with Mrs Sarah K. Kamanzi. The vision of the institution was conceived in 2013, driven by a deep commitment to improving access to quality healthcare in Uganda and beyond.

The institution began as a community outreach initiative operating under the brand Kafra Mobile Clinic, which delivered mobile medical and charitable health services to rural and urban slum communities across Masaka, Kayunga, Mityana, Lyantonde, and Bukomansimbi districts. Through this outreach model, the institution addressed critical public health needs by bringing essential services directly to underserved communities. Key activities included health education and awareness, community health screening, maternal and child health support, water, sanitation, and hygiene (WASH) interventions, disease prevention initiatives, community support and home visits, as well as youth and school-based health programs, among others. In 2017, in response to increasing community demand for these charitable health services, Kafra Mobile Clinic transitioned into Kafra Medical Services and was fully registered under the Uganda Ministry of Health. Working premises were established in Makindye Division, Kampala District, enabling the institution to expand its service coverage to Kampala and surrounding suburban areas, including Entebbe, Wakiso District, and Mukono District, among others. This phase of growth necessitated the recruitment of additional medical doctors, healthcare professionals, and volunteers, significantly strengthening the organization's capacity to deliver comprehensive and sustainable community healthcare services.

In 2023, the medical centre was rebranded as Kafra General Hospital and relocated to more suitable premises to support expanded service delivery. In the same year, the institution was formally registered with the Uganda Registration Services Bureau (URSB) as a non-profit organization under the Companies Act of Uganda, becoming an indigenous incorporated legal entity limited by guarantee (Registration No:80034280574020). Kafra General Hospital is also duly registered with the Uganda Medical and Dental Practitioners Council under Certificate Series No. 45341, affirming its compliance with national healthcare regulatory standards.

By the end of 2025, Kafra General Hospital further expanded its impact by establishing a dedicated charity unit aimed at uplifting people's lives, particularly focusing on vulnerable and underserved communities.

Today, the hospital continues to build on its strong foundation in community-based healthcare, providing accessible, compassionate, and high-quality medical services while remaining steadfast in its commitment to public health improvement and service to vulnerable populations.



VISION

To be a premier community-centered healthcare institution in Uganda, renowned for delivering accessible, high-quality, and compassionate medical services to underserved and vulnerable populations.

MISSION

To provide comprehensive, patient-focused healthcare through professional medical services, preventive health programs, and community outreach initiatives, while promoting health education, disease prevention, and overall well-being in the communities we serve.

Motto:

"Healing the world"

CORE VALUES

- **Compassion:** We prioritize the dignity, empathy, and holistic care of every patient.
- **Excellence:** We uphold the highest professional and ethical standards in all aspects of healthcare delivery.
- **Integrity:** We operate with transparency, accountability, and honesty in governance, management, and service provision.
- **Community:** Centered: We focus on meeting the health needs of underserved and vulnerable populations.
- **Collaboration:** We foster partnerships with communities, stakeholders, and healthcare professionals to enhance impact and sustainability.
- **Innovation & Continuous Learning:** We embrace evidence-based practices, innovation, and ongoing professional development to continually improve service quality.

GOVERNANCE & LEGAL STATUS

The Facility's governance structure is designed to promote effective oversight, clear accountability, and efficient decision-making. At the apex is an independent Board of Directors composed of experienced medical professionals, community leaders, and administrative experts. The Board is responsible for strategic governance, policy formulation, financial oversight, risk management, and institutional compliance. The Board delegates day-to-day operational responsibilities to the executive leadership, headed by the hospital founders, who oversee clinical services, administration, and overall hospital management. This structure ensures a clear separation between governance and management functions, allowing for strong oversight while enabling efficient operations.

Specialized roles and functional units within the hospital support service delivery, quality assurance, financial management, and administrative coordination, ensuring that all aspects of the institution operate cohesively and effectively.

Kafra General Hospital maintains robust systems of internal control, ethical governance, and financial management. The institution is committed to transparency, accountability, and performance-driven management, supported by structured monitoring, evaluation, and reporting mechanisms.

Through this comprehensive governance framework, the hospital upholds high standards of institutional integrity, regulatory compliance, and sustainable healthcare service delivery, in line with national requirements and international best practices.



STRATEGIC FOCUS AND PREMISES

Kafra General Hospital operates from a modern, purpose-built healthcare facility located in Kategula Zone, off Kibuye–Salama Road within Makindye Division, adjacent to the Rubis Petrol Station.

This prime location ensures exceptional accessibility and convenience for patients and visitors from Kampala and the surrounding districts.

Our premises are thoughtfully designed with a strong emphasis on patient-centered care, accessibility, and a healing environment. The facility features ample and secure parking, clearly marked directional signage, and wheelchair-accessible entrances with ramps to accommodate all patients comfortably.

In addition, the hospital maintains a serene, hygienic, and well-organized environment that promotes recovery and well-being. Every aspect of our infrastructure reflects our commitment to delivering high-quality healthcare in a safe, welcoming, and professional setting, where patient comfort and dignity remain a top priority.



WHAT WE DO

Our healthcare facility provides a comprehensive range of healthcare services, integrating clinical excellence, preventive care, and community outreach. Our programs are designed to meet the diverse needs of urban and rural populations, with a particular focus on underserved and vulnerable communities. Through these services, the hospital demonstrates its commitment to holistic, accessible, and high-quality healthcare. Below is what we do:

1. Surgery Services

Kafra General hospital has a fully operational surgical unit with operational theatre, handling both minor and major surgeries. We offer a safe and effective surgical care for a wide range of conditions affecting patients of all ages. Services are delivered by skilled surgical teams using modern techniques and standards to ensure patient safety and optimal outcomes.

This surgical unit also performs the following roles :

- Minor and major surgical procedures.
- Pre-operative assessment and preparation.
- Post-operative care and monitoring.
- Emergency surgical interventions
- Wound management and surgical follow-up.
- Referral for specialized or complex surgical cases.
- Surgical patient education and counseling.



2. Emergency & Critical Care Services

Our Emergency and Critical Care Department delivers 24-hour acute care, advanced resuscitation, and intensive physiological monitoring for critically ill and injured patients. The department is equipped with fully monitored emergency treatment bays, intensive care beds, and high-dependency unit beds, supported by a centralized piped medical oxygen system with oxygen outlets ensuring continuous respiratory support. The service is staffed by qualified emergency medicine physicians, critical care specialists, and trained nursing personnel, operating under structured triage systems and evidence-based clinical protocols. Patient transfer and accessibility are facilitated through dedicated wheelchairs and specialized transport equipment, enabling rapid and safe movement across care areas.

The department is designed with future capacity scalability, allowing for the expansion of critical care beds, emergency treatment areas, and oxygen infrastructure in response to increasing clinical demand. Planned enhancements include the integration of advanced patient monitoring technologies, expansion of high-dependency and intensive care services, and workforce development to support sustained growth and clinical excellence.



SPECIALIZED CLINICS

Our Specialized Clinics are designed to deliver focused, high-quality outpatient and consultative care across the key medical disciplines. These clinics are staffed by qualified specialist physicians and supported by trained nursing and diagnostic personnel, ensuring accurate assessment, timely diagnosis, and evidence-based treatment.

The Specialized Clinics provide comprehensive services including specialist consultations, diagnostic evaluation, treatment planning, and continuity of care for both acute and chronic conditions. Integrated referral pathways ensure seamless coordination between outpatient services, emergency care, inpatient units, and diagnostic departments.

Each clinic is equipped with appropriate medical equipment and operates within standardized clinical protocols to ensure patient safety, efficiency, and consistent quality of care. The service model supports scalable expansion, allowing for the introduction of additional specialty clinics in response to community health needs and institutional growth objectives.

Our specialized clinics include:

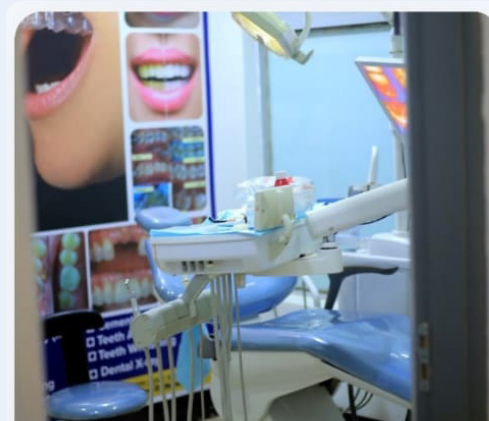
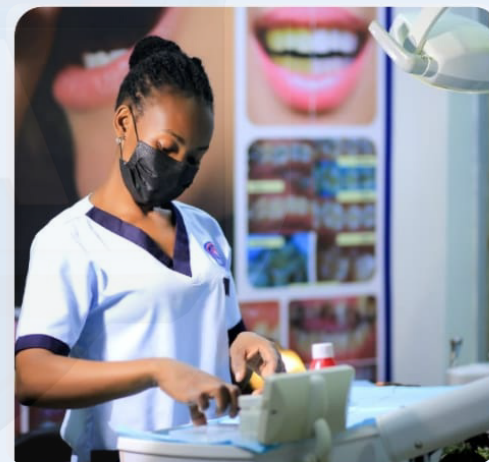
Dental Department.

The Dental Services department is established to provide comprehensive preventive, diagnostic and curative oral healthcare services in accordance with national health policies, professional dental practice standards and infection prevention and control(IPC) guidelines. The department delivers services to both facility based patients and communities through structured outreach and mobile clinic programs.

Clinical services include: comprehensive oral examinations, dental and periodontal assessment, scaling and polishing, simple and surgical tooth extractions, management of odontogenic and orofacial infections, emergency dental pain management, and minor oral surgical procedures.

Preventive oral healthcare interventions, including fluoride application, oral health education, behavioral risk assessment and patient counseling are integral components of service delivery.

The department supports community oral health programs through mobile dental clinics, school health initiatives and community outreach activities, focusing on early detection of dental and periodontal diseases, preventive care, referral for advanced management and community level oral health promotion.



Orthopedic Surgery Services

We offer a comprehensive range of orthopedic surgery Services designed restore mobility, alleviate pain, and improve quality of life for our patients. Our team of highly skilled orthopedic surgeon utilizes advanced techniques and state of the art Technology to treat a wide variety of conditions, including fractures, joint disorders, spinal issues and musculoskeletal injuries.

Our Orthopedic Services include:

- **Fracture treatment:** From simple fractures to complex bone injuries, we provide expert care with a focus of optimal recovery and rehabilitation.
- **Joint Replacement Surgery:** We offer hip, knee and shoulder replacement procedures for patients suffering from arthritis or severe joint degeneration.
- **Spinal Surgery:** Our specialists treat spinal disorders such as herniated discs, scoliosis and spinal stenosis, utilizing both traditional and minimally invasive techniques.
- **Sports Medicine:** Targeted treatments for athletes including ligament repairs, tendon reconstruction and injury rehabilitation.
- **Arthroscopic Surgery:** Minimally invasive procedures to treat joint injuries, providing faster recovery times and reduced risk of complications.
- **Trauma Surgery:** Immediate and comprehensive care for traumatic musculoskeletal injuries ensuring the best possible outcomes for recovery.



Pediatric Services

Our hospital provides Pediatric Services dedicated to the promotion, prevention, diagnosis, and management of health conditions affecting infants, children, and adolescents.

Services are delivered by qualified pediatric healthcare professionals in a safe, child-friendly, and supportive clinical environment.

Pediatric services include:

- Outpatient pediatric consultations and follow-up care.
- Inpatient pediatric medical care and monitoring.
- Neonatal care and early newborn support.
- Immunization and child wellness programs in accordance with national health guidelines.
- Growth and developmental assessment and monitoring.
- Management of acute and chronic childhood illnesses.
- Pediatric emergency care.
- Nutritional assessment, counseling, and preventive health education for caregivers.



Palliative Care Services:

The Palliative Care Department conducts specialized, compassionate care for patients with serious, chronic, or life-limiting illnesses. Our multidisciplinary team is dedicated to improving quality of life by managing pain, alleviating symptoms, and addressing the physical, emotional, and spiritual needs of patients and their families.

Our comprehensive palliative care services include:

- Pain and symptom management, including relief from discomfort, fatigue, nausea, and shortness of breath.
- End-of-life care and hospice support.
- Psychosocial support and counseling for patients and families.
- Spiritual care and guidance to meet individual beliefs and values
- Advanced care planning and decision-making support.
- Coordination with other medical specialties, including Internal Medicine, Oncology, Cardiology, and Neurology.
- Patient and caregiver education on disease management and comfort measures. Palliative Care Department emphasizes a holistic, patient-centered approach. We combine advanced clinical expertise, compassionate support, and individualized care plans to enhance comfort, dignity, and overall well-being for patients facing serious illnesses.



Obstetrics and Gynecology (OB/GYN) Services:

Our Obstetrics and Gynecology (OB/GYN) Services are focused on the care of women's reproductive health across all stages of life. Our skilled Obstetricians & Gynecologists deliver services in a safe, respectful, and patient-centered clinical environment.

OB/GYN services include:

- Antenatal (prenatal) care and routine pregnancy monitoring.
- Skilled labor and delivery services.
- Postnatal care for mothers and newborns.
- Management of normal and high-risk pregnancies.
- Emergency obstetric care.
- Gynecological consultations and outpatient services.
- Diagnosis and management of gynecological conditions.
- Family planning and reproductive health services.
- Women's health education, counseling, and preventive care.
- Fertility clinic.



Cardiology Services:

Cardiology Services embark on the diagnosis, treatment, and management of heart and vascular conditions.

Qualified cardiologists using modern diagnostic tools deliver services and evidence-based treatment protocols to ensure optimal patient outcomes.

Services include:

- Outpatient cardiology consultations and follow-up care.
- Inpatient cardiac care and monitoring.
- Electrocardiography (ECG) and other cardiac diagnostic tests.
- Echocardiography and non-invasive cardiac imaging.
- Cardiac emergency care, including acute chest pain and heart attack management.
- Patient education and counseling on heart health and lifestyle modification.



Radiology and Imaging Services:

Our Radiology and Imaging Services are to support accurate diagnosis, treatment planning, and patient care - Services delivered by qualified radiologists and trained imaging specialists using modern, high-quality imaging equipment and standardized protocols.

These services include:

- Ultrasound and Doppler studies for various clinical needs.
- Magnetic Resonance Imaging (MRI) for detailed soft tissue evaluation.
- Mammography and specialized imaging services.
- Interventional radiology procedures as indicated.
- Image interpretation, reporting, and consultation for clinicians.
- Quality assurance, patient safety, and adherence to radiation safety standards.





Neurology and Neurosurgery Services:

We conduct Neurology and Neurosurgery Services focused on the diagnosis, treatment, and management of disorders affecting the nervous system. Skilled neurologists and neurosurgeons using modern diagnostic tools, surgical techniques, and evidence-based protocols to ensure optimal patient outcomes deliver services.

These services include:

- Outpatient neurology consultations and follow-up care.
- Inpatient neurological care and monitoring.
- Diagnosis and management of neurological disorders such as stroke, epilepsy, multiple sclerosis, Parkinson's disease, and neuropathies.
- Surgical interventions for neurological conditions, including brain and spinal surgeries.
- Emergency neurological care for acute conditions such as head injuries and strokes.
- Patient education, rehabilitation planning, and caregiver counseling.
- Referral for CT, MRI, and other specialized scans.
- Neuroimaging support and interpretation.

Ear, Nose, and Throat (ENT) Services:

Kafra General Hospital provides comprehensive Ear, Nose, and Throat (ENT) Services focused on the diagnosis, treatment, and management of conditions affecting the ear, nose, throat, and related structures of the head and neck. Qualified ENT specialists using modern diagnostic and surgical techniques to ensure high-quality patient care deliver services and these include:

- Outpatient ENT consultations and follow-up care.
- Inpatient ENT care and monitoring.
- Diagnosis and management of ear disorders, including hearing loss and infections.
- Management of nasal and sinus conditions, including allergies and sinusitis.
- Treatment of throat, laryngeal, and speech-related disorders.
- Minor and major ENT procedures such as ear syringing, foreign body removal and other surgical procedures.
- Hearing assessments and audiology support.
- Patient education, preventive care, and counseling.





Ophthalmology Services:

We provide Ophthalmology Services dedicated to the prevention, diagnosis, and management of eye and vision-related conditions. Qualified Ophthalmologists and trained eye care professionals using modern diagnostic and surgical techniques to ensure optimal visual health deliver these services.

These services include:

- Outpatient ophthalmology consultations and follow-up care.
- Inpatient care for complex eye conditions.
- Diagnosis and management of refractive errors, cataracts, glaucoma, and retinal disorders.
- Minor and major ophthalmic surgical procedures, including cataract and corrective surgeries.
- Pediatric eye care and vision screening.
- Emergency eye care for trauma and acute ocular conditions.
- Eye health education, preventive care, and patient counseling.

Rehabilitation and Physiotherapy Services:

We provide Rehabilitation and Physiotherapy Services aimed at restoring, maintaining, and improving patients' physical function, mobility, and quality of life. Our well-trained physiotherapists and rehabilitation specialists using evidence-based techniques and individualized care plans deliver these services and these services include:

- Outpatient and inpatient physiotherapy consultations and care.
- Rehabilitation for patients recovering from surgery, injury, or illness.
- Neurological rehabilitation for conditions such as stroke, spinal cord injuries, and head trauma.
- Musculoskeletal rehabilitation, including management of fractures, joint injuries, and chronic pain.
- Cardiopulmonary rehabilitation for patients with heart and lung conditions.
- Pediatric rehabilitation services for children with developmental or physical challenges.
- Patient and caregiver education on exercises, posture, and injury prevention.



INTERNAL MEDICINE

The Internal Medicine Department offers, patient-centered care for adults, specializing in the diagnosis, treatment, and prevention of a wide range of medical conditions. Our team of experienced physicians and healthcare professionals is dedicated to delivering evidence-based care, managing complex and chronic illnesses, and promoting overall wellness. The department emphasizes a holistic approach, integrating advanced diagnostic tools and personalized treatment plans to ensure optimal patient outcomes. These include-

General Internal Medicine:

The General Internal Medicine unit delivers comprehensive healthcare for adults, focusing on the prevention, diagnosis, and management of a wide range of medical conditions.

Our team of skilled physicians provides patient-centered care, addressing both acute and chronic illnesses with a holistic and evidence-based approach. We are committed to promoting wellness, improving quality of life, and ensuring optimal outcomes for every patient.



Geriatric care Services:

Our Care Center provides geriatric Care Services dedicated to promoting the health, indecency and quality of life of older adults. Our experienced medical team offers compassionate, age appropriate care tailored to the unique physical, emotional and social needs of elderly patients. We focus on preventive care, chronic diseases management and supportive services to ensure dignified and comfortable aging.

Our geriatric services include:

- Management of chronic conditions such as hypertension, diabetes, arthritis and heart disease.
- Routine health assessment and preventive screenings.
- Medication review and management.
- Mobility support and fall prevention care.
- Nutritional guidance and lifestyle counseling.

Palliative and supportive care for age-related conditions



Gastroenterology Services:

The Gastroenterology Department renders specialized care for patients with disorders of the digestive system, including the esophagus, stomach, intestines, liver, pancreas, and biliary tract. Our multidisciplinary team of experienced gastroenterologists and support staff is dedicated to delivering patient-centered, evidence-based care that addresses both acute and chronic gastrointestinal conditions.

Our wide range of services includes:

- Diagnostic evaluations and consultations for gastrointestinal disorders.
- Endoscopic procedures, including gastroscopy, colonoscopy, and polyp removal.
- Management of liver diseases, such as hepatitis, cirrhosis, and fatty liver.
- Pancreatic and biliary care, including treatment for pancreatitis and gallstones.
- Treatment of acid reflux, peptic ulcers, and gastrointestinal infections.
- Screening and management of gastrointestinal cancers, including colorectal cancer
- Nutritional counseling and lifestyle guidance to support digestive health.
- Preventive care and patient education to promote long-term gastrointestinal wellness.

At Kafra General Hospital, our gastroenterology team emphasizes a holistic approach, combining advanced diagnostic tools, modern treatment techniques, and personalized care plans to ensure optimal outcomes and improve the quality of life for every patient.



Infectious Diseases Services:

The Infectious Diseases Department at our health center specializes in the diagnosis, treatment, and prevention of a wide range of infectious diseases affecting patients of all ages. Our multidisciplinary team of experienced physicians, microbiologists, and infection control specialists is dedicated to delivering patient-centered, evidence-based care that addresses both common and complex infections.

Our comprehensive services include:

- Diagnosis and management of bacterial, viral, fungal, and parasitic infections.
- HIV/AIDS care and antiretroviral therapy (ART) management
- Tuberculosis (TB) screening, treatment, and follow-up.
- Management of emerging and re-emerging infectious diseases.
- Vaccination and immunization programs to prevent infectious diseases.
- Hospital infection prevention and control services.
- Travel medicine consultations and preventive care.
- Patient education and counseling on infection prevention and health promotion.

Our Infectious Diseases Department emphasizes timely, accurate diagnosis, targeted treatment, and preventive strategies. We combine advanced laboratory services, modern therapeutic interventions, and holistic patient care to ensure the best outcomes while safeguarding the health of the wider community.

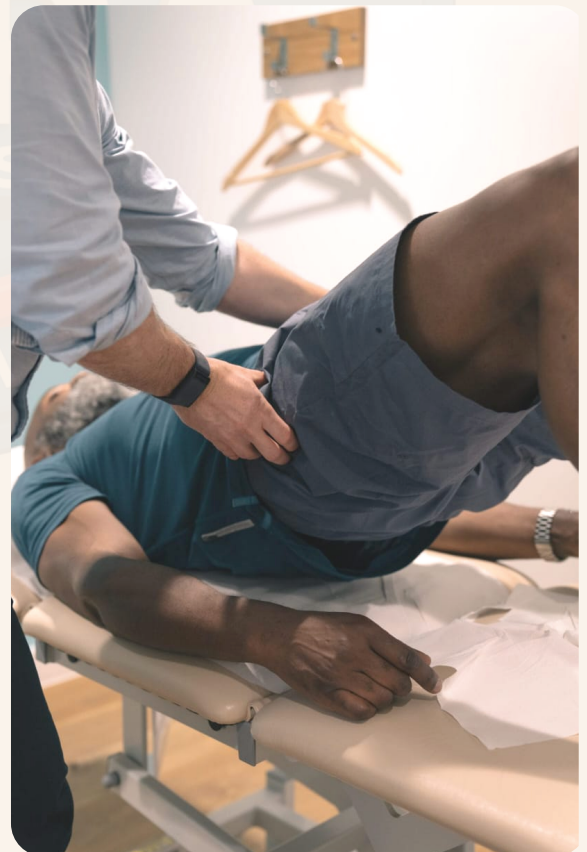


Rheumatology Services:

The Rheumatology Department implement specialized care for patients with musculoskeletal and autoimmune conditions. Our team of experienced rheumatologists and allied health professionals is dedicated to delivering accurate diagnosis, effective treatment, and long-term management of complex rheumatic diseases. Our comprehensive rheumatology services include:

- Diagnosis and management of arthritis, including rheumatoid arthritis, osteoarthritis, and psoriatic arthritis.
- Treatment of autoimmune and connective tissue disorders, such as lupus, scleroderma, and vasculitis.
- Management of gout, fibromyalgia, and chronic musculoskeletal pain
- Osteoporosis screening, prevention, and treatment. Joint injections and other minimally invasive procedures
- Rehabilitation and physiotherapy support for improved mobility and function.
- Patient education and counseling on disease management, lifestyle modification, and preventive care.

Our Rheumatology Department emphasizes a patient-centered approach, combining advanced diagnostic tools, individualized treatment plans, and multidisciplinary care. We are committed to reducing pain, improving mobility, and enhancing the overall quality of life for patients with rheumatic conditions.



Nephrology Services:

The Nephrology Department provides specialized care for patients with kidney-related disorders and conditions affecting renal function. Our team of experienced nephrologists, nurses, and support staff is committed to delivering patient-centered, evidence-based care for both acute and chronic kidney diseases.

Our comprehensive nephrology services include:

- Diagnosis and management of chronic kidney disease (CKD) and acute kidney injury (AKI).
- Hypertension evaluation and management related to kidney health.
- Treatment of electrolyte imbalances and metabolic disorders.
- Dialysis services, including hemodialysis and peritoneal dialysis.
- Kidney stone evaluation and management.
- Management of glomerular and tubular disorders.
- Pre- and post-transplant care for kidney transplant patients.
- Patient education and counseling on kidney health, lifestyle modification, and disease prevention.

Nephrology Department emphasizes a holistic approach, integrating advanced diagnostic techniques, personalized treatment plans, and multidisciplinary care. We are committed to preserving kidney function, improving patient outcomes, and enhancing the quality of life for individuals living with renal conditions.



Pulmonology Services:

The Pulmonology Department delivers specialized care for patients with respiratory and lung-related disorders. Our team of experienced pulmonologists, respiratory therapists, and allied health professionals is committed to delivering comprehensive, patient-centered care that addresses both acute and chronic pulmonary conditions. Our comprehensive pulmonology services include:

- Diagnosis and management of chronic respiratory diseases, including asthma, chronic obstructive pulmonary disease (COPD), and bronchitis.
- Evaluation and treatment of sleep-related breathing disorders, such as sleep apnea.
- Management of respiratory infections, including pneumonia, tuberculosis, and influenza.
- Pulmonary function testing and advanced diagnostics.
- Critical care and ventilator support for severe respiratory illnesses.
- Lung cancer screening and management.
- Pulmonary rehabilitation programs to improve lung function and quality of life.
- Patient education and counseling on respiratory health, smoking cessation, and preventive care.

Pulmonology Department emphasizes a holistic, evidence-based approach, combining modern diagnostic tools, advanced therapeutic interventions, and individualized care plans. We are dedicated to improving respiratory health, enhancing patient outcomes, and promoting overall well-being.



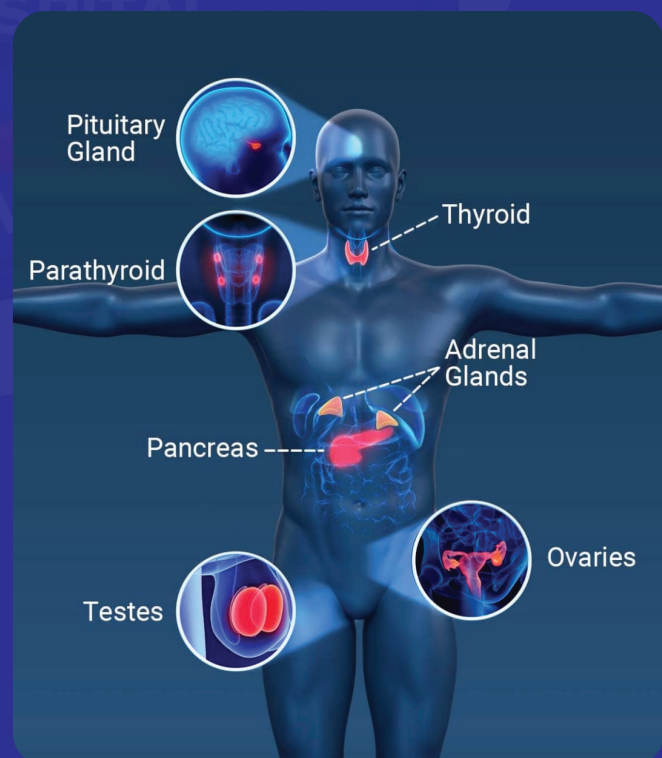
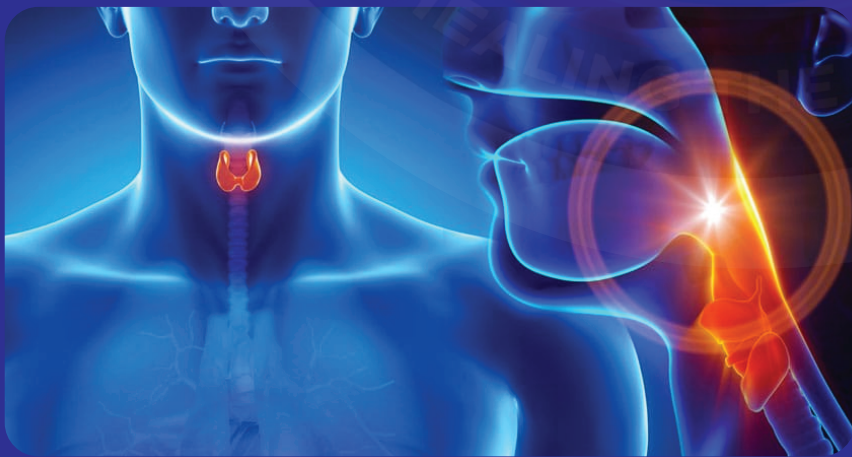
Endocrinology Services

The Endocrinology Department offers specialized care for patients with hormonal and metabolic disorders.

Our team of experienced endocrinologists and allied health professionals is dedicated to delivering patient-centered, evidence-based care for both common and complex endocrine conditions, helping patients achieve optimal health and quality of life. Our comprehensive endocrinology services include:

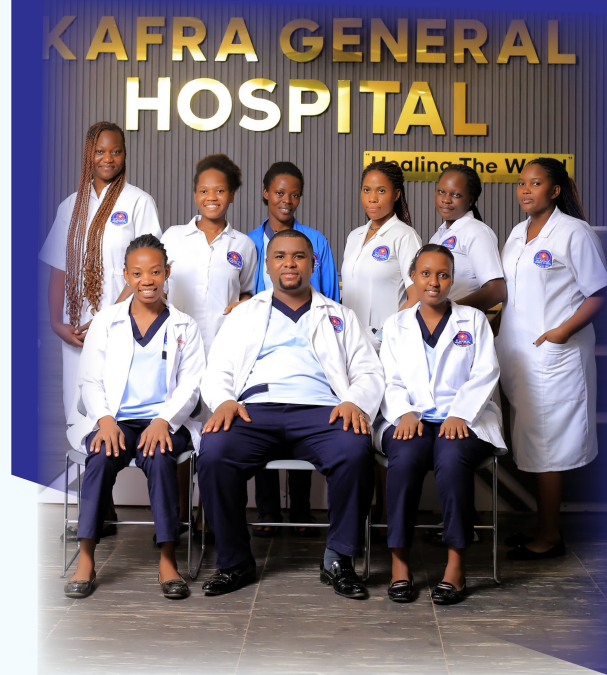
- Diagnosis and management of diabetes mellitus (Type 1, Type 2, and gestational diabetes).
- Thyroid disorder care, including hyperthyroidism, hypothyroidism, and goiter management.
- Management of adrenal and pituitary disorders.
- Osteoporosis assessment and treatment.
- Obesity and metabolic syndrome evaluation and management.
- Hormonal imbalance evaluation and treatment.
- Preventive care and lifestyle counseling for endocrine health.
- Patient education and support programs to promote self-management and wellness.

Endocrinology Department emphasizes a holistic and multidisciplinary approach, combining advanced diagnostic tools, individualized treatment plans, and continuous patient support. We are committed to improving hormonal balance, managing chronic conditions effectively, and enhancing the overall well-being of our patients.



HOW WE WORK

We adopt a collaborative, patient-centered, and community-driven approach to healthcare delivery. Our work is guided by strong leadership, professional teamwork, and evidence-based practices to ensure efficient and high-quality service delivery. We integrate clinical care with community outreach, health education, and preventive services to improve health outcomes while promoting accessibility, affordability, and compassion for all, particularly marginalised communities



KAFRA CHARITY SERVICES

Kafra Charity Services, a subsidiary of Kafra General Hospital, embodies the institution's unwavering commitment to equitable and compassionate healthcare delivery. At the core of its mission is the belief that every individual, regardless of socio-economic status, deserves access to quality healthcare and the opportunity to live a healthy, dignified, and fulfilling life. Guided by the foundational principle that all people are created in the image of God, Kafra Charity Services upholds the values of compassion, equity, and respect in all its interventions.

Through a broad range of charitable initiatives, the unit seeks to bridge healthcare access gaps by reaching the most vulnerable and underserved populations within communities. Its programs are designed not only to provide essential medical services but also to promote holistic well-being through health education, preventive care, and community empowerment. By fostering hope, healing, and social responsibility, Kafra Charity Services continues to play a vital role in advancing the humanitarian mission of Kafra General Hospital and improving the overall quality of life for those it serves.

Charity services include:

Community Outreach Programs:

Our Healing Center is committed to improving public health and expanding access to healthcare through its community outreach programs and free medical support initiatives. These programs are designed to educate communities, provide preventive services, and deliver no-cost medical care to underserved and vulnerable populations, ensuring equitable access to quality healthcare.

Our Community Outreach services include :

- Community Health Education and Awareness.
- Public health campaigns on hygiene, nutrition, and disease prevention.
- Workshops on chronic disease management, maternal and child health, vaccination awareness.
- Health promotion seminars in schools, workplaces, and local communities.
- Preventive and Screening Services.
- Mobile health clinics providing routine screenings for hypertension, diabetes, and other common conditions, Free vaccination and Immunization drives.
- Laboratory tests, blood pressure monitoring, and basic health check-ups at minimal or no cost.
- Free medical support.
- Provision of essential medicines and treatment for patients unable to afford care.
- Free medical consultations for vulnerable groups, including children, the elderly and low-income families.
- Support for emergency medical needs in underserved communities.
- Community support and partnership.
- Collaboration with local organizations, NGOs, and government agencies to expand healthcare access.
- Counseling and guidance on nutrition, mental health, and lifestyle modification.
- Health interventions during community emergencies and disaster response.



Motherhood Empowerment Program :

Kafra Charity Services runs a motherhood empowerment program that supports girls and women throughout the pregnancy and post pregnancy period. Many of the mothers we serve face un planned pregnancies resulting from rape, defilement, exploitation, or lack of adequate reproductive health knowledge. Others conceive willingly but are later abandoned or deserted by their spouses or partners, leaving them vulnerable and without support.

In moments of fear, stigma and desperation, some of these girls and women come to our health facility seeking abortion services. As an institution, Kafra General Hospital upholds the sanctity of life and does not encourage or provide abortion. Instead we respond with hope, compassion and practical care.

Through this program, we offer professional counseling and emotional support to help mothers make life-affirming decisions. We also provide essential medical care, psychosocial support, referrals, and where possible, physical assistance such as antenatal services, safe delivery, postnatal care, and basic maternal and child support.

Our goal is to restore dignity, promote healing, empower mothers to embrace motherhood with confidence and ensure both mother and child have the opportunity to live a healthy and purposeful lives. All the above community initiatives emphasize a compassionate, inclusive, and proactive approach to healthcare.

By combining education, preventive services, and accessible medical care, we empower communities, reduce health disparities, and improve overall well-being for all people. Governance and Leadership Kafra General Hospital operates under a well-defined governance framework that emphasizes accountability, transparency, and professional excellence.

The institution is led by Dr. Frank Kamanzi and Mrs. Sarah K. Kamanzi, both qualified general medical practitioners with extensive clinical experience and respected standing within the medical community. They provide strategic direction and clinical oversight, ensuring that the hospital consistently delivers high-quality healthcare services aligned with its mission and operational mandate.



Our healthcare facility offers a comprehensive range of Ancillary Clinical and Support Services designed to enhance the quality, efficiency, and effectiveness of patient care. These services provide essential diagnostic, therapeutic, and operational support to all clinical departments, ensuring seamless, patient-centered healthcare delivery.

Our wide-ranging services include:

i. Medical Laboratory Services:

The Laboratory Department at Kafra General Hospital provides comprehensive diagnostic services essential for accurate disease detection, treatment planning, and patient management. Our team of highly trained laboratory scientists and pathologists is committed to delivering timely, precise, and reliable results using advanced technology and internationally recognized standards.

Clinical Laboratory Services:

- Biochemistry: Liver, kidney, and metabolic function tests.
- Microbiology: Identification and sensitivity testing for bacterial, viral, fungal, and parasitic infections.
- Immunology and Serology: Detection of antibodies, antigens, and autoimmune markers.
- Urinalysis and Stool Analysis: Screening and diagnostic testing for infections and metabolic disorders.

Pathology Services:

- Histopathology: Tissue examination for disease diagnosis, including cancer detection.
- Cytopathology: Analysis of cells from body fluids and fine needle aspirations.
- Molecular Diagnostics: Genetic and molecular testing for precise disease characterization.
- Biopsy and Specimen Processing: Safe collection, processing, and reporting of tissue specimens
- Specialized Services.



Hematology Services

The Hematology Department provides specialized care for patients with blood disorders and related conditions. Our team of experienced hematologists and laboratory specialists is dedicated to delivering accurate diagnosis, effective treatment, and comprehensive management of both common and complex hematological conditions. Our comprehensive hematology services include:

- Diagnostic evaluation and consultation for blood disorders
- Complete blood count (CBC) and specialized laboratory testing.
- Management of anemia, hemophilia, and other bleeding disorders.
- Diagnosis and treatment of blood cancers, including leukemia, lymphoma, and myeloma.
- Bone marrow aspiration and biopsy procedures.
- Transfusion services and blood component therapy.
- Monitoring and management of clotting disorders and thrombophilia.
- Patient education and counseling on disease management and preventive care.

Our Hematology Department emphasizes a patient-centered approach, integrating advanced diagnostic techniques, modern therapeutic interventions, and personalized care plans. We are committed to improving patient outcomes, enhancing quality of life, and supporting long-term health for individuals with blood-related conditions.





Rapid Diagnostic Testing for example in testing Malaria parasites.

ii. Pharmacy Services:

Our Clinical center provides pharmaceutical care to ensure safe, effective, and rational use of medications for all patients. Our team of licensed pharmacists and support staff works closely with clinical teams to optimize therapy, manage medications, and promote patient wellness. Our pharmacy services include:

- Medication Dispensing and Management.
- Accurate dispensing of prescription and over-the-counter medications.
- Medication verification and safety checks to prevent errors.
- Stock management and inventory control for essential drugs.
- Clinical Pharmacy Services.
- Medication therapy review and optimization for chronic and acute conditions.
- Drug interaction monitoring and adverse effect management.
- Collaboration with physicians and healthcare teams to develop individualized treatment plans.
- Patient Counseling and Education.
- Guidance on proper medication use, dosage, and administration.
- Education on potential side effects, drug interactions, and adherence strategies.
- Counseling for patients with chronic conditions, such as diabetes, hypertension, and cardiovascular diseases.
- Specialized Services.
- Compounding of medications tailored to specific patient needs.
- Support for emergency and critical care units with timely medication provision.
- Preparation and provision of chemotherapy, parenteral nutrition, and other specialized therapies.

Our Pharmacy Department emphasizes safety, accuracy, and patient-centered care, ensuring that every patient receives the right medication at the right time. By combining advanced pharmaceutical knowledge, modern technology, and proactive clinical collaboration, we contribute to optimal treatment outcomes and overall patient well-being.

iii. Radiology and Imaging Services:

The Radiology and Imaging Department delivers advanced diagnostic imaging services that are critical for accurate disease detection, treatment planning, and patient management. Our team of experienced radiologists, imaging technicians, and support staff utilizes state-of-the-art technology to deliver precise, timely, and patient-centered imaging care. Our comprehensive radiology and imaging services include:

- Diagnostic Imaging: To confirm diagnosis or rule out specific conditions.
- Ultrasound Scan (USS): This includes Abdominal, Pelvic, Obstetric, Musculoskeletal, and Vascular ultrasound examinations.
- Mammography: Breast imaging for early detection and screening of breast conditions.
- Fluoroscopy: Real-time imaging for guided procedures and diagnostics.
- Image-Guided Biopsy: Precision tissue sampling for accurate diagnosis.
- Contrast Studies: Enhanced imaging for gastrointestinal, vascular, and organ assessments.
- Support Services: These include;

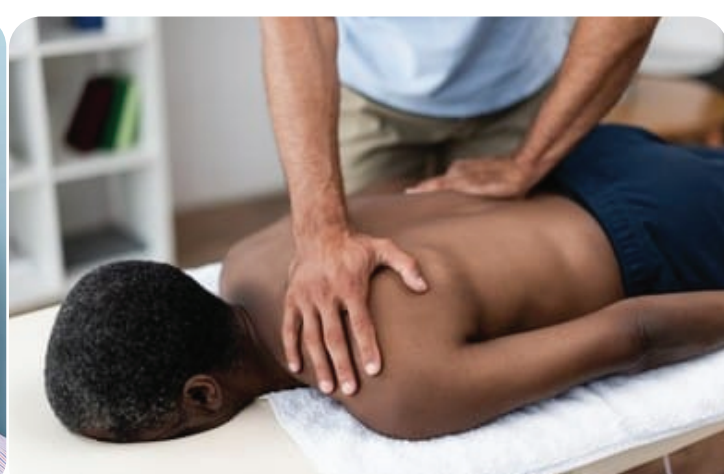
Radiology reporting and interpretation by certified radiologists.

Picture Archiving and Communication System (PACS) for secure storage and easy retrieval of imaging records

Patient preparation and counseling to ensure safety and comfort during procedures.

Radiology and Imaging Department emphasizes accuracy, safety, and efficiency. By combining cutting-edge imaging technology with expert clinical interpretation, we support all medical departments in delivering timely, precise, and high-quality patient care.





iv. Physiotherapy and Rehabilitation Services:

The Physiotherapy and Rehabilitation Department facilitate, patient-centered care to restore function, improve mobility, and enhance the quality of life for patients recovering from illness, injury, or surgery. Our multidisciplinary team of physiotherapists, occupational therapists, and rehabilitation specialists employs evidence-based techniques and modern equipment to deliver individualized treatment plans. Our physiotherapy and rehabilitation services include:

- Musculoskeletal Rehabilitation
- Treatment of sports injuries, fractures, and post-surgical recovery.
- Management of joint pain, arthritis, and musculoskeletal disorders.
- Exercise therapy and mobility enhancement programs.
- Neurological Rehabilitation
- Recovery support for stroke, spinal cord injuries, and neurological disorders.
- Balance, coordination, and gait training.
- Cognitive and motor skill rehabilitation programs.
- Cardio-pulmonary Rehabilitation:
- Post-heart attack and chronic lung disease rehabilitation.
- Breathing exercises and endurance training.
- Monitoring and management of cardiopulmonary recovery
- Pediatric and Geriatric Rehabilitation.
- Age-appropriate therapy for children with developmental or mobility challenges.
- Support for older adults to maintain independence and prevent falls.
- Functional mobility and strength training.
- Pain Management and Therapeutic Modalities.
- Manual therapy, massage, and joint mobilization.
- Electrotherapy, ultrasound, and heat/cold therapy for pain relief.
- Patient education on posture, ergonomics, and injury prevention.

Concisely, our Physiotherapy and Rehabilitation Department emphasizes a holistic, multidisciplinary approach, combining advanced therapeutic techniques with personalized care. We are committed to helping patients regain strength, function, and independence, promoting overall health and well-being.

v. Nutrition and Dietetics Services:

The Nutrition and Dietetics Department gives expert, patient-centered nutritional care to support recovery, manage chronic conditions, and promote overall wellness. Our services include:

- Personalized dietary assessment and meal planning for inpatients and outpatients.
- Nutrition support for chronic illnesses such as diabetes, hypertension, kidney, and cardiovascular diseases.
- Therapeutic diets, including enteral and parenteral nutrition, weight management, and allergy-specific plans.
- Preventive nutrition counseling and lifestyle modification programs.
- Patient and caregiver education to promote long-term health.

By combining clinical expertise with evidence-based nutrition strategies, we help patients achieve optimal health, enhance recovery, and improve quality of life.

vi. Infection Control and Sterilization Services:

The Infection Control and Sterilization Department is dedicated to maintaining the highest standards of patient safety by preventing and controlling healthcare-associated infections. Our team of infection control specialists, microbiologists, and sterilization experts implements rigorous protocols to ensure a safe and hygienic environment for patients, staff, and visitors. Our comprehensive services include:

- Infection Prevention and Control.
- Development and implementation of hospital-wide infection prevention policies.
- Monitoring and surveillance of healthcare-associated infections.
- Staff training on hygiene practices, hand hygiene, and infection prevention.
- Isolation and management of infectious patients to prevent cross-contamination.
- Sterilization and Disinfection Services:
 - Sterilization of surgical instruments, medical devices, and equipment.
 - Disinfection of patient care areas, operating theaters, and high-touch surfaces.
 - Monitoring and validation of sterilization processes to ensure safety and compliance.
 - Safe handling and disposal of biomedical waste.
- Support and Education Services.
 - Continuous education and awareness programs for healthcare personnel.
 - Auditing and reporting of infection control compliance.

In a nutshell, Infection Control and Sterilization Services emphasize strict adherence to international safety standards, best practices, and continuous monitoring. By combining advanced sterilization technology, skilled personnel, and proactive infection prevention strategies, we safeguard patient health and promote a safe hospital environment





vii. Medical Records and Health Information Management Services:

Kafra General Hospital's Medical Records and Health Information Management Department ensures accurate, secure, and accessible patient information to support quality care and operational efficiency.

Our services include:

- Creation, organization, and maintenance of comprehensive patient records.
- Electronic health records (EHR) management and secure data storage.
- Retrieval of patient information for clinical and administrative use
- Reporting for audits, research, and hospital management.
- Ensuring patient privacy, confidentiality, and regulatory compliance.

Therefore, through combining advanced information systems with expert management practices, we enhance patient care, streamline hospital operations, and maintain the highest standards of data integrity and confidentiality.

viii. Medical Social Work / Patient Support Services:

Our Medical Social Work and Patient Support Department provides compassionate, patient-centered care to support patients and families throughout their healthcare journey.

Our services include:

- Patient advocacy and guidance on hospital processes and care options.
- Psychosocial counseling and emotional support for patients and families.
- Coordination of financial assistance, community services, and home care.
- Patient and caregiver education on treatment plans, disease management, and wellness.

By combining empathetic support with practical guidance, we empower patients and families, ensuring dignity, comfort, and confidence throughout their care experience.



OUR PARTNERSHIPS:

We are committed to delivering high quality, safe, and reliable healthcare through strong partnerships and recognized accreditation standards. We actively collaborate with local, regional organizations to enhance clinical excellence, expand service capacity, and ensure compliance with best healthcare practices. Our accreditation and partnerships reflect our dedication to continuous improvement, patient safety, and professional integrity. Our key partnerships and accreditation-related services include:

- Strategic Healthcare Partnerships
- Collaboration with local hospitals, clinics, and healthcare networks.
- Partnerships with medical specialists and visiting consultants to expand service offerings.
- Cooperation with universities and training institutions for medical education and capacity building.
- Insurance and Corporate Partnerships.
- Partnerships with health insurance providers and third-party administrators.
- Corporate healthcare agreements for employee medical services and wellness programs.

ACCREDITATION AND QUALITY STANDARDS:

- Continuous quality improvement programs aligned with recognized accreditation frameworks.
- Regular audits, clinical governance, and performance evaluations
- Professional and Institutional Affiliations.
- Membership in professional medical associations and healthcare bodies.
- Participation in research, training, and continuing professional development programs.

Through strong partnerships and adherence to accreditation standards, Kafra General Hospital ensures excellence in clinical care, operational efficiency, and patient trust. These collaborations enable us to provide safe, ethical, and high-quality healthcare services that meet the evolving needs of our patients and community.

COMMITMENT TO THE FUTURE:

We are dedicated to building a sustainable, innovative, and patient-centered healthcare system that meets the evolving needs of our community. Our commitment to the future is rooted in continuous improvement, investment in people and technology, and a strong focus on quality, accessibility, and excellence in healthcare delivery. Our key commitments include:

I. Advancement of Medical Services and Technology

- Continuous investment in modern medical equipment and advanced diagnostic technologies.
- Expansion of specialized clinical services to meet emerging healthcare needs.
- Adoption of more digital health solutions and electronic health systems.

II. Our Commitment to Quality, Safety, and Clinical Excellence.

- Ongoing quality improvement and patient safety initiatives.
- Adherence to national and international healthcare standards and best practices.
- Strengthening clinical governance and evidence-based care.
- Workforce Development and Education.
- Continuous training and professional development for healthcare staff.
- Recruitment and retention of skilled healthcare professionals
- Community Health and Accessibility.
- Expansion of community outreach and preventive healthcare programs.
- Commitment to affordable, equitable, and inclusive healthcare services.
- Support for vulnerable populations through low-cost and free medical initiatives.
- Sustainability and Social Responsibility.
- Environmentally responsible healthcare practices and resource management.
- Long-term planning for sustainable hospital growth and service delivery.
- Ethical governance and transparency in healthcare operations.
- Acquisition of modern hospital equipment in Radiology, Maternity, neonatal and pediatric departments.
Such include:-CT-Scan, neonatal incubators, theatre equipment among others.
- Acquisition of fully equipped ambulances dedicated to extending emergency medical services to vulnerable people.
- This initiative aims at ensuring that even the most vulnerable and underserved communities have access to life-saving health care during critical moments hence building their hope for a brighter tomorrow.
- Establishment of a fully advanced mobile clinic unit vehicle to bring essential healthcare services directly to underserved and remote communities. This will be equipped with modern medical tools and staffed by skilled professionals to provide consultations, treatments and preventive care to those who lack access to basic health facilities. This can bridge the healthcare gap and ensure no one is left behind.

Through this commitment, Kafra General Hospital strives to shape the future of healthcare by delivering innovative, compassionate, and high-quality medical services - ensuring better health outcomes for generations to come.

HOW YOU CAN SUPPORT KAFRA CHARITY SERVICES

Kafra Charity Services, the humanitarian arm of Kafra General Hospital, welcomes the support of individuals, organizations, and partners who share our commitment to improving access to quality healthcare for underserved and vulnerable populations. Through strategic collaboration and generous support, we strive to expand our outreach, enhance patient care, and create lasting health impact within our communities.

Support opportunities include:

1. Financial Support and Donations

Contributions to fund essential medical services, outreach programs, and charitable care initiatives. Support for subsidized and free treatment for disadvantaged and vulnerable individuals. Funding for the expansion of community-based healthcare programs.

2. Partnerships and Sponsorships

Strategic collaborations with healthcare institutions, NGOs, development agencies, and corporate organizations.

Sponsorship of medical camps, health awareness campaigns, and preventive care initiatives. Joint programs aimed at strengthening healthcare delivery systems.

3. Medical Equipment and Supplies

Donations of medical equipment, diagnostic tools, and essential healthcare supplies. Support for upgrading medical technology and improving service delivery capacity.

4. Professional Collaboration and Volunteering Engagement of medical professionals, specialists, and consultants to support service delivery.

Opportunities for training, mentorship, and skills transfer to strengthen staff capacity. Volunteer programs supporting both clinical and community outreach services.

5. Community Engagement and Advocacy

Support for health education initiatives and public awareness campaigns. Advocacy for equitable, accessible, and sustainable healthcare services. Participation in community outreach programs to promote preventive healthcare.

By supporting Kafra Charity Services, partners and donors play a vital role in transforming lives through improved healthcare access and delivery. Together, we can build healthier communities, empower vulnerable populations, and create a sustainable impact for generations to come.

CONCLUSION:

In a nutshell, Kafra General Hospital is a comprehensive healthcare institution dedicated to delivering safe, high quality, and compassionate medical services across a wide range of clinical specialities and support services. With a strong focus on patient-centered care, clinical excellence, and ethical practice, we strive to meet the healthcare needs of individuals, families, and the wider community.

Through advanced medical technology, skilled healthcare professionals, and well-integrated clinical and ancillary services, our medical facility ensures accurate diagnosis, effective treatment, and continuity of care. Our commitment to infection control, patient safety, quality standards, and accreditation reflects our dedication to excellence in healthcare delivery.

Beyond clinical care, we remain deeply committed to community outreach, preventive health programs, and accessible medical support for underserved populations.

By fostering strong partnerships, investing in innovation, and continuously developing our workforce, our healthcare is prepared to meet the evolving healthcare challenges of the future.

We stand as a trusted healthcare partner—improving lives, strengthening communities, and building a healthier future through excellence, compassion, and responsibility.

In a world challenged by illness and inequity, Kafra General Hospital stands as a trusted beacon of hope, collaborating with communities to deliver compassionate, accessible, and high-quality healthcare for all.

KAFRA GENERAL HOSPITAL

"Healing the World".